

Communicating health and environment risks, PNHRS Forum, Aug 11 2016













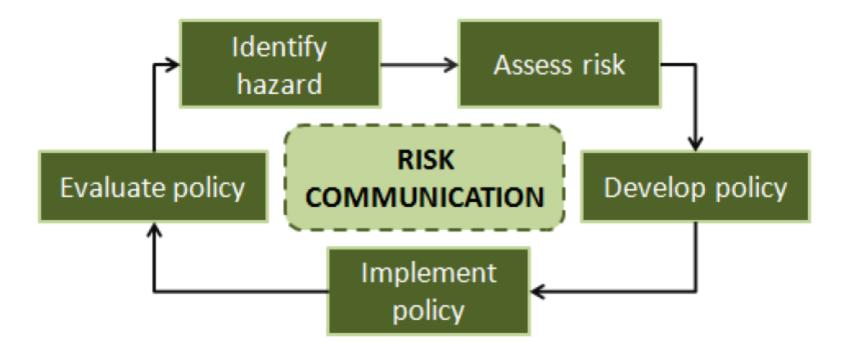


### Outline of talk

- Risk and risk management
- Why communicate risks
- The anatomy of risk communication
- Risk perception
- Challenges

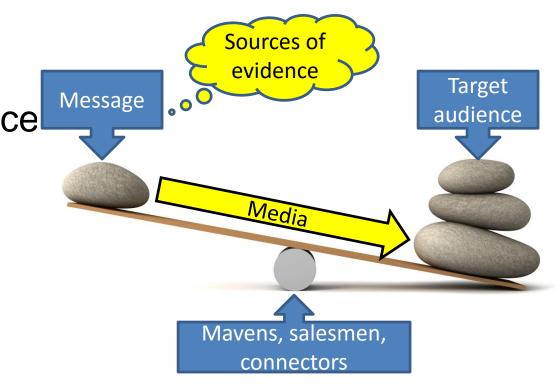
## Role of risk communication in the risk management process

Figure 1. The role of risk communication in the risk management cycle, adapted from (6,25)



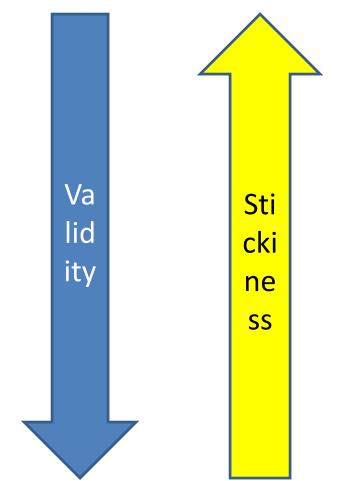
Infanti J, Sixsmith J, Barry MM, Núñez-Córdoba J, Oroviogoicoechea-Ortega C, Guillén-Grima F. A literature review on effective risk communication for the prevention and control of communicable diseases in Europe. Stockholm: ECDC; 2013.

- The source
  - Quality of evidence
    - Validity
    - Timeliness
    - Reliability
- The message
  - Stickiness
  - Credibility
  - Just in time



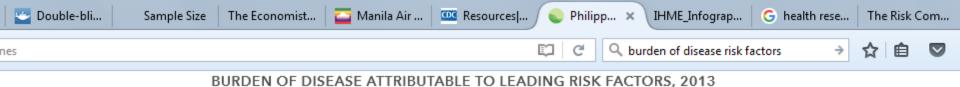
#### Sources of evidence for risk assessment

- Case reports
- Surveillance
- Epidemiological studies
- Toxicological studies; physicochemical analysis; pharmacokinetic studies, PBT tests (persistence, bioaccumulation and toxicity)

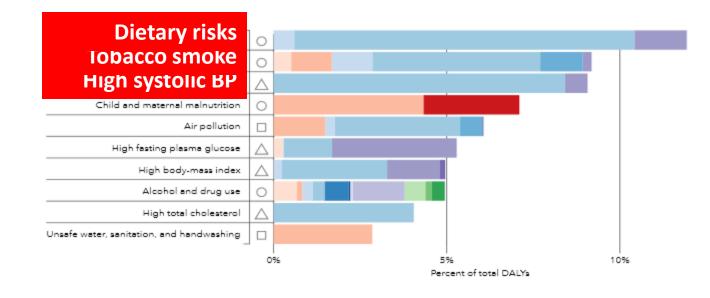


## Which risk factor accounts for the highest burden of disease?

- ? High body mass index
- ? Dietary risks
- ? High total cholesterol
- ? Alcohol and drug intake
- ? Child and maternal malnutrition
- ? Tobacco smoking
- ? Air pollution
- ? High systolic BP
- ? Unsafe water sanitation and handwashing
- ? High fasting plasma glucose



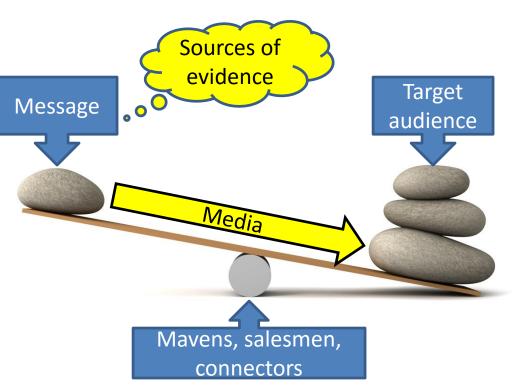
- Metabolic risks
- Environmental/occupational risks
- Behavioral risks





- The messenger

   Trustworthiness
   Empathy
- The media
  - Generation issues

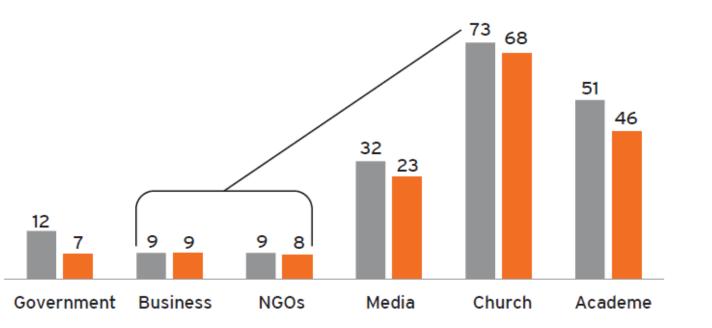


#### Whom do Filipinos trust?

#### Philippine Trust Index 2015

#### THE STATE OF TRUST IN INSTITUTIONS

🛛 General Public 📕 Informed Public



While the informed public generally trusts institutions less than the general public, the most trust gap between the two publics is experienced by the Media.

# Who has the most social media followers?

PROPERTY OF EON, INC.

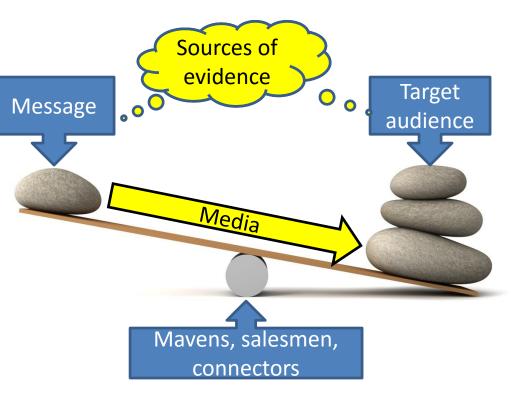


2,860,948

http://www.eon.com.ph/content/philippinetrustindex

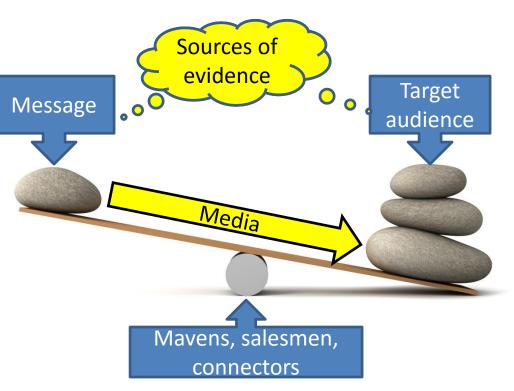
The target audience

- Stakeholders
  - Mavens
  - Salesmen
  - Connectors
- Multiple audience
  - Responsible
  - Accountable
  - Consulted
  - Informed

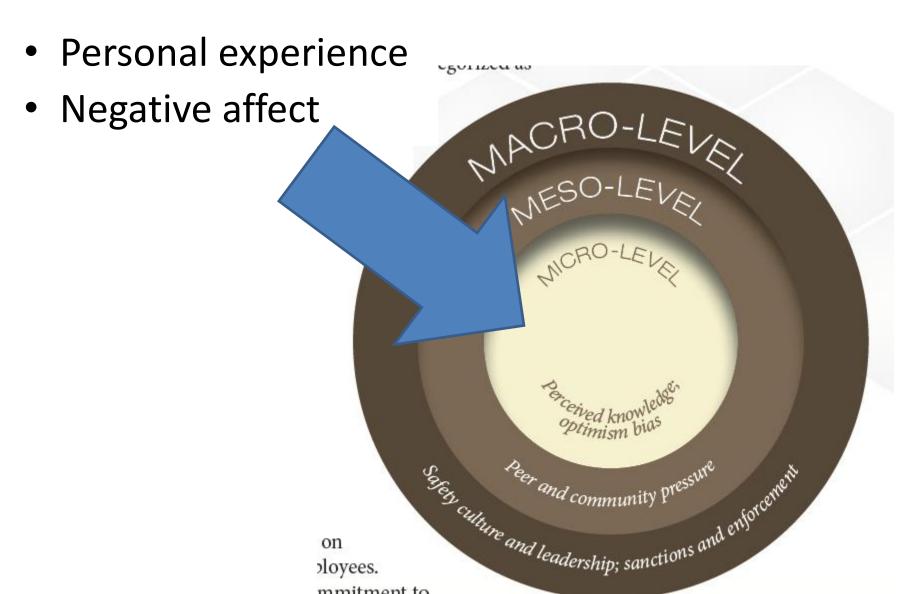


The target audience

- Behavioral outcomes
  - Aware
  - Agree
  - Adopt
  - Adhere
- Idiot proofing
- Push pull factor
- Risk perception



#### **Risk perception**

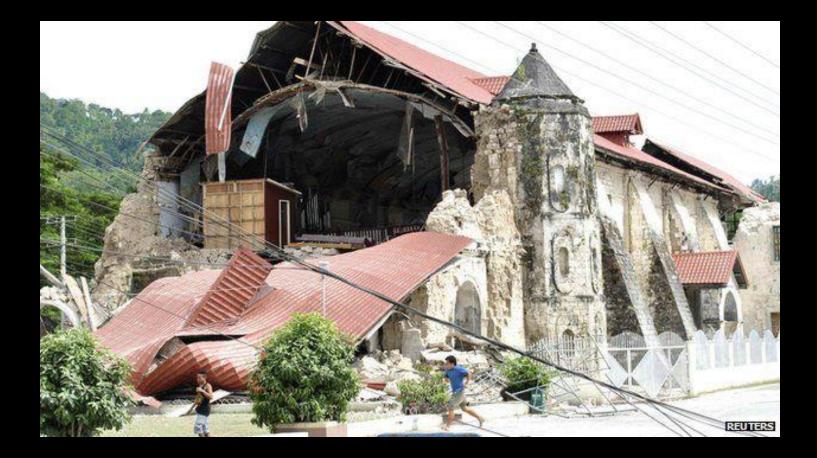


## What affects people's perception of risk?

- Dread
- Control
- Choice
- Children
- Natural
- New
- Trust
- Risk : benefit tradeoff
- Can it happen to me?

## Why do people take risks anyway?

- To protect themselves when they anticipate feared negative consequences
- To compensate for heightened security
- To get something done in a particular situation. People take risks based on a rational justification based on the specific situation they are in
- Because nothing bad happened in the past despite taking risks
- Because of peer pressure or a general community perception that an activity is low risk.



#### Risk communication tools for patients

#### One Thousand People

- Pictures to Help You

See Your Odds

We can only show you averages. It is impossible to predict whether your results will be positive or negative.

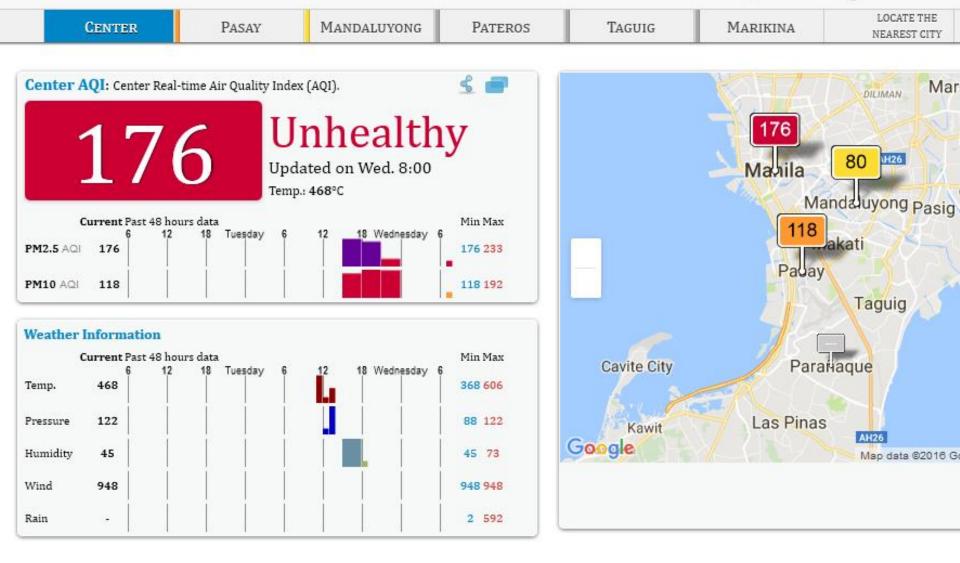
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Odds for a <u>39</u> year old woman of producing a child with Downs Syndrome or other chromosome abnormality <u>12</u> out of 1000 Odds of a woman having a miscarriage as a result of amniocentesis (4 out of 1,000)

Data from Hook FB. Cross PK and Schreinemachers DM. Chromosome abnormality rates at amniocentesis and in live horn infants. JAMA 249(15):2034-8

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#### Manila Air Pollution: Real-time Air Quality Inde



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### Effective risk communication

- Accessible
- Accurate
- Action oriented
- Appropriate
- Credible
- Consistent
- Regular
- Responsive

- Rumour sensitive
- Media savvy
- Partnerships
- Planning
- Timely
- Transparent
- Trustworthy

Communicating Risks. Pandemic Flu Preparedness. WHO

#### **GUIDE QUESTIONS**

- 1. Sources of evidence for communicating health and/or environment risks
- 2. Technical challenges and adaptive challenges
- 3. Strategies to effectively address these technical and adaptive challenges
- 4. Roles of stakeholders in effectively communicating health and environment risks
- 5. Role of the Philippine National Health Research System in generating evidence on health and environment risks, communicating these risks and managing the effects of risk communication on health and health systems